



## FAQ's

### **Do you need experience to play a megagame?**

Absolutely none, other than a willingness to enjoy yourself with 50+ scheming people in a very large room while confronting the most pressing matters of politics or war.

### **Is there a minimum age to attend a megagame?**

There is, the age limit to participate in a megagame is 16 or over, but anyone younger can come so long as they are accompanied by a responsible adult.

### **How do I sign up for a megagame?**

To book on the game, email us.

If you have been to one of our megagames before then you will already be on our system, just let us have your name and role preference.

If you haven't been to one of our megagames before you will need to give us **your full name, postal address, mobile and contact email, in order to be booked into a game.**

### **Can I sign up others onto a megagame, how can I book/buy multiple places?**

Yes you are very welcome to book your mates onto a megagame on their behalf, to do so send us an email with their **full name, postal address, mobile and contact email** (unless they have already played a megagame with us then, of course, we just need their name).

Because of the nature of megagames we do not 'sell tickets' but carefully allocate individuals into roles, roles which influence the structure and direction of the game, which is why even though one person can book a large party of their friends onto a game we still need full contact details for each of them. We also sometimes need to be able to send out player-specific information to individuals on a team.

### **Do I need to get a whole team together to play?**

No, absolutely not. You don't have to field a full team to take part - we have many individuals sign onto a game.

If people already know they want to play on the same team as their friends, then we make a note on their record that they are part of a team, and take account of that when casting is done (about a month before the game).

### **How many can be in a team?**

It depends on the individual megagame and can vary widely - usually team sizes are between 3-6 people.

### **How are roles assigned/teams selected, when will I find out what role I have been cast?**

We allocate people into teams and roles about a month before the game, after which we will email you to let you know and publish a role list on the game web page. Up until then we book people onto a megagame up to the numbers it can cater for and make a note of any team or role preference, which we will use to help us with the casting. We try to meet everyone's role and team preferences (if stated) and usually do, but obviously no guarantees can be made. Usually we give people the roles they ask for, or something close to it. This is why we often ask you to express several role preferences.

### **What's the chance of getting on a game if I go on the waiting list?**

Our experience shows that there is a better than 50% chance of getting onto a full game. Most people sign onto a megagame well in advance and sometimes their availability changes nearer the time of the game and so they cancel their place on a game.

The priority for getting a place from the waiting list is based on first-come-first served basis and it is therefore well worth adding your name.

### **How do I pay? Can I pay for someone else?**

When you contact us expressing interest in a game we make a note of that interest and automatically send you a PayPal payment link to confirm your place with either a deposit or full payment. About one month prior to the start of a megagame we will request any remaining balance. The fee covers cost of the venue hire, material and admin costs.

It is possible to pay on behalf of another, you just need to make the payment twice and note who it's for under 'instructions to seller'. Alternatively send us an email to notify who it's for.

### **What is the refund policy?**

If you cannot make the game and let us know a month before then we can issue you a full refund (minus any bank fees incurred). Deposits are non-refundable. See our Cancellation Policy for further details.

### **What will I do for food?**

We strongly advise you to bring a lunch. There are usually food outlets at, or near, the venues we use, but given the pace of the game we don't advise disappearing for a long lunch or you might find that you miss something vital.

### **Do I have to dress up/is it ok if I bring a costume to get in character?**

Role playing and dressing up is encouraged – however, dressing up is *not obligatory*, and we want everyone to feel comfortable being in the game whether they have dressed up or not.